



Warranty procedure

Dear Customers,

All Fun Toys products have 1-year warranty and we would gladly give you an exchange item in case something goes wrong with your toy. Please note that we can NOT do refunds and we can only give you a replacement item! Here are the steps you should follow:

1. Please keep your receipt or online purchase proof, so that you can use your 1-year warranty.
2. Charge your toy for at least 8 hours before first usage.
3. When you see that the toy is not working as usual, please visit the shop or call the info line and consult with the shop assistant. Maybe the problem is with the charger.
4. If the toy is not working at all, please visit the shop (where you bought your item from) and ask for a replacement toy. If you have bought it online, please check with customer service how they can assist you. Take the new item together with the new purchase receipt with 0 value, but having the date of the exchange.
5. Keep the new receipt, just in case!

If you need a new charger, please send us an email customer@funtoys.info containing your Gvibe model, desired delivery address and your name. Please note that for some countries charges may apply and we will inform you for that in advance! /Cords will be soon available for purchase online/

We wish you lots of pleasant moments and orgasms with Gvibe!

Kind regards,

Fun Toys, United Kingdom

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